Exam Terms and Conditions

Please read and accept the terms and conditions below. If you do not accept these terms and conditions, your session will end and cannot be restarted.

Confidentiality

Relativity makes exams available to you solely to test your knowledge of the exam subject matter for which you seek certification. It is made available to you, the examinee, solely for the purpose of becoming certified in the area referenced in the title of this exam. You are prohibited from disclosing, publishing, reproducing, or transmitting this exam, in whole or part, in any form or by any means, whether verbal or written, electronic or mechanical, for any purpose.

This exam is confidential. Confidential information includes the subject matter and contents of the exam, which may not be disclosed as set forth above, including to any Relativity employee not affiliated with the Relativity Certification Program. A disclosure of confidential information by any means in violation of these terms and conditions undermines the integrity and security of the program and will be grounds for Relativity to invalidate any of your exam results and/or certifications, and deny applications to sit future exams. Invalidation may result in loss of your employer's status in Relativity's RelativityOne Certified Partner program, Relativity's Relativity Certified Partner program and/or Relativity's Services Partner program (or such other similar Relativity program), if applicable, and in such case, Relativity may notify such partner and respond to any inquiry by such partner. In no event will Relativity be liable to you for lost revenue, lost income or lost profit.

Exam Security and Integrity

Relativity reserves the right to invalidate any of your exam results and/or certifications, and deny applications to sit future exams if Relativity believes you violated these terms and conditions and/or engaged in any misconduct. Additionally, proctors are authorized to take immediate and appropriate measures against examinees who violate exam rules.

This policy is enforced to maintain the integrity and value of the exams and Relativity Certification Program and ensure that only qualified individuals are certified.

Examples of misconduct and/or misuse of the exam include, but are not limited to:

- Modifying the original results report for this exam or any other exam records
- Violations of the current exam retake policy
- Fraudulently impersonating another to gain access to the exam
- Submission of any work that is not completely your own
- Providing or accepting improper assistance
- Using unauthorized materials in an attempt to satisfy exam requirements (including using brain-dump material or unauthorized publication of exam questions with or without answers)
- Disseminating exam content or answers
- Possession of non-authorized items at the testing center during an exam
- Misconduct as determined by statistical analysis
- Using the exam content in any manner that violates applicable law

If you are taking an exam in which exam materials are provided to you outside of the exam (i.e. Relativity Pro exams), the following additional terms apply: Relativity exams are protected by U.S. copyright laws. Relativity strictly prohibits copying, reproducing, or disclosing any exam questions or answers, whether via electronic, telephonic, written, oral, or other means, to any party or to any public forum during or after the exam. Relativity will protect its copyrighted

materials, and any unauthorized disclosure of exam content could result in invalidation of any of your exam results and/or certifications, and denial of applications to sit future exams.

Exam Results and Disclosure

All exam results are final. Exams are scored automatically by the system. Relativity reserves the right to conduct a manual second pass review of exams at its discretion.

Relativity will disclose exam results to you and to your employer if your employer scheduled or paid for the exam. Relativity bears no responsibility for the further dissemination of exam results. Notwithstanding the foregoing, Relativity reserves the right to make future disclosures of your current certification status (certified or not certified) to any parties reasonably representing themselves to be your current or prospective employer, regardless of who originally scheduled and/or paid for the exam giving rise to the certification.

Exam Evaluations and Feedback

All Relativity exams are reviewed and approved by subject matter experts. Exam questions are subject to change without notice and in Relativity's sole discretion. If you wish to contest your exam result or a specific exam item, you may do so by submitting written notice to <u>certification@relativity.com</u> within three (3) business days of your exam, and otherwise in accordance with the instructions in the Relativity Certification FAQ, available on Relativity's website.

Relativity welcomes feedback on your exam experience, which you may send to <u>certification@relativity.com</u>. Relativity will review all feedback and will use it to improve the quality of the exam and certification process. Relativity will reply to written feedback at its discretion and may not directly reply to you or specifically address your feedback.

Relativity Fest Complimentary Exam Policy

If you are taking this exam as part of Relativity Fest, the following additional terms apply: Your ticket to Relativity Fest may include one (1) non-transferable complimentary exam. If you do not pass the exam on your first attempt, Relativity's standard retake policy applies, and you may not retake the exam while at Relativity Fest.

Additional Information

The Relativity Certification Team regularly reviews and evaluates exams and designations for updates or discontinuation. We may discontinue an exam for various reasons, e.g. the exam may refer to training that is no longer available, the exam may be based on a product or feature that is no longer going to be supported or actively promoted, the exam does not best reflect Relativity's certification focus and goal, there is newer technology and a new exam is being developed, or it just doesn't make business sense to continue to support and maintain the exam. In any event, Relativity may discontinue any or all exams and designations in our sole discretion.

If you **select** the checkbox, you are accepting these terms and conditions.

If you **do not** accept the terms and conditions, you cannot proceed to your exam.